



**UD TRUCKS**  
**GENUINE SERVICE**

# Service Agreements

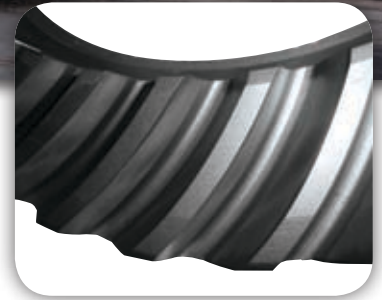
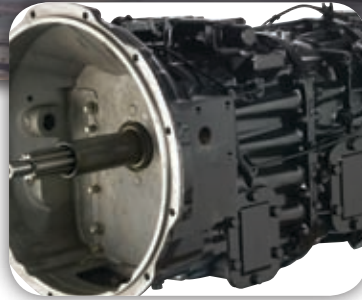


**1300 289 283**

**Why take the risk with anything else?**

**[udtrucks.com.au](http://udtrucks.com.au)**

# Why take the risk with anything else?



## Genuine Service

The people in the UD Truck workshop know your truck inside-out and we constantly update our knowledge and skills as new features are added. Our workshops have all the efficient diagnostics systems and databases required, all the special tools and the very latest service literature. Of course we only use parts that belong in your truck - Genuine

UD Truck Parts. In short, with us you get Genuine UD Truck Service with a 12-month warranty on both parts and labour.

All this means your truck has the shortest possible standstill and quickly gets back out on the road.

## UD Trucks Service Plan (UDSP)

In order to give your truck exactly the maintenance it needs - neither more nor less - we begin by working together to draw up a service schedule known as the UD Trucks Service Plan. This service plan shows exactly which measures are needed for your particular truck to continue to provide trouble-free operation.

With the service plan drawn up and with a UD Trucks Service Agreement signed, you can relax. We keep track of when each truck is due for service and notify you well in advance. We agree on a date that suits your transport schedule and make a service appointment.

Everything we do on your truck is documented. When the time eventually comes for you to replace your truck, we can provide a comprehensive history of its entire life.



# How will a service agreement benefit your business?

At UD Trucks we understand that productivity counts because your truck is your business. Therefore, with UD Trucks Service Agreements our aim is to keep your business on the road and ultimately maximise your profits.

A UD Trucks Service Agreement gives you an optimum service solution that will meet all the technical maintenance requirements of your truck. With a choice of Programs, UD Trucks will work with you to tailor a Service Agreement to best suit your needs.

## Know your costs today and in the future

UD Trucks Service Agreements offer your business total cost control, making it easier to achieve your target income and healthy profit margin. There are no surprises or unexpected expenses, just a simple fixed\* monthly cost that you know in advance.

## More hours on the road

Your vehicle only generates profit when it is on the road and running to schedule. Well planned services suited to your business UD Trucks together with high quality Genuine UD Trucks Parts ensure that your truck will spend more time on the road earning you money.

## Protected from the unexpected

You compete best when your truck is in peak condition. UD Trucks Service Agreements aim to identify and inform you of any necessary repairs before expensive collateral damage occurs.

## Peace of mind

UD Trucks Service Agreements provide you with the peace of mind that your vehicle will receive only the best of care. Your truck will be handled by experienced and well trained technicians who only use Genuine UD Trucks Parts.

## Ultimate convenience

A UD Truck Service Agreement means you can spend less time maintaining your fleet and more time running your business and earning money. With less service administration and everything available under the one roof, UD Trucks keeps your convenience in mind by providing the right service at the right time.

## Programs suited to your needs

All service programs offer the ability to include additional options to meet your specific business needs. UD Trucks will examine your transport application, operating conditions and annual mileage in order to develop a personalised UD Trucks Service Plan (UDSP). Your UDSP will ensure maximum performance and reliability of your vehicle, while protecting your investment and minimising operating costs.

## Satisfaction guarantee

You decide how long the agreement will last and can choose to terminate the program at any time, at no extra cost.\*

\*Subject to terms and conditions \*Subject to CPI annually

## A variety of options - to suit your needs

### UD Trucks Essential - Preventative Maintenance

The UD Trucks Essential Program aims to identify any faults with your vehicle during routine maintenance services and inform you before any consequential damage occurs.

The UD Trucks Essential Program offers protection against unexpected expenses and costly breakdowns.

### UD Trucks Essential Plus - Preventative Maintenance +

The Essential Plus program includes all of the Essential Program as well as necessary repairs to driveline components as agreed on. Select a few components or as many as you wish, it is up to you to select the level. Components for the Essential Plus program include

clutch, brakes, suspension and transmission. The Essential Plus program gives you excellent protection against unplanned standstills.

### UD Trucks Care

The UD Trucks Care Program is the most comprehensive of UD Trucks Service Agreements. It covers all that is included in the Essential and Essential Plus programs but with the added confidence of preventative maintenance to the electrical, cooling and engine components of your truck.

The UD Trucks Care program provides maximum protection and peace of mind, so you can be confident that your truck will retain its 'Ultimate Dependability' that you have become accustomed to.

# UD Trucks Service Agreement Quotation Request

## Customer Details

Company business name		ABN	
Contact name			
Street address		City / suburb	
State	Postcode	Email	
Telephone	Mobile	Facsimile	
Fleet description	<input type="checkbox"/> Owner / driver (1-3 trucks)	<input type="checkbox"/> Owner fleet	<input type="checkbox"/> Corporate fleet
Total number of trucks	No. UD:	No. Other:	

## Vehicle Details

Model	VIN
Date into service	Odometer reading

### Body Fitted:

<input type="checkbox"/> Tray	<input type="checkbox"/> Van	<input type="checkbox"/> Tipper	<input type="checkbox"/> Agitator	<input type="checkbox"/> Tanker	<input type="checkbox"/> Prime mover
<input type="checkbox"/> Stock crate	<input type="checkbox"/> Service	<input type="checkbox"/> Refuse	<input type="checkbox"/> Car carrier		

Additional equipment installed

### Trailer (if applicable):

<input type="checkbox"/> B-double	<input type="checkbox"/> Semi	<input type="checkbox"/> Pig	<input type="checkbox"/> Dog	<input type="checkbox"/> 3 axle dog	<input type="checkbox"/> 4 axle dog
<input type="checkbox"/> Horse float	<input type="checkbox"/> Other (please specify)				

## Truck application

<input type="checkbox"/> General freight	<input type="checkbox"/> Pre-Mix	<input type="checkbox"/> Parcels	<input type="checkbox"/> Waste collection	<input type="checkbox"/> Field service	<input type="checkbox"/> Rental
<input type="checkbox"/> Multi-drop	<input type="checkbox"/> Aggregate / soil	<input type="checkbox"/> Off road application	<input type="checkbox"/> Bulk liquids	<input type="checkbox"/> Tow truck	<input type="checkbox"/> PTO
<input type="checkbox"/> Refrigerated	<input type="checkbox"/> Other (please specify)				

### GVM utilisation:

<input type="checkbox"/> 50%	<input type="checkbox"/> 75%	<input type="checkbox"/> 100%
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### Majority of use

<input type="checkbox"/> QLD	<input type="checkbox"/> NSW
<input type="checkbox"/> VIC	<input type="checkbox"/> TAS
<input type="checkbox"/> SA	<input type="checkbox"/> WA
<input type="checkbox"/> NT	<input type="checkbox"/> Interstate

### Road conditions (%)

Highway	%
Country roads	%
Metro	%
Unsealed roads	%
Difficult (eg quarry, building site)	%
PTO operating time	%

## Preferences & information

Expected kms per year	<b>(or)</b> Engine hours per month		
Agreement term	<input type="checkbox"/> 3 yrs	<input type="checkbox"/> 4 yrs	<input type="checkbox"/> 5 yrs
Packages	<input type="checkbox"/> Essential	<input type="checkbox"/> Essential Plus	<input type="checkbox"/> Care

Signature

Name (please print) \_\_\_\_\_ Date \_\_\_\_\_

Additional comments:

Please provide this completed form to your UD Trucks Dealer or fax to UD Trucks 02 9036 8388

